



# Keynote

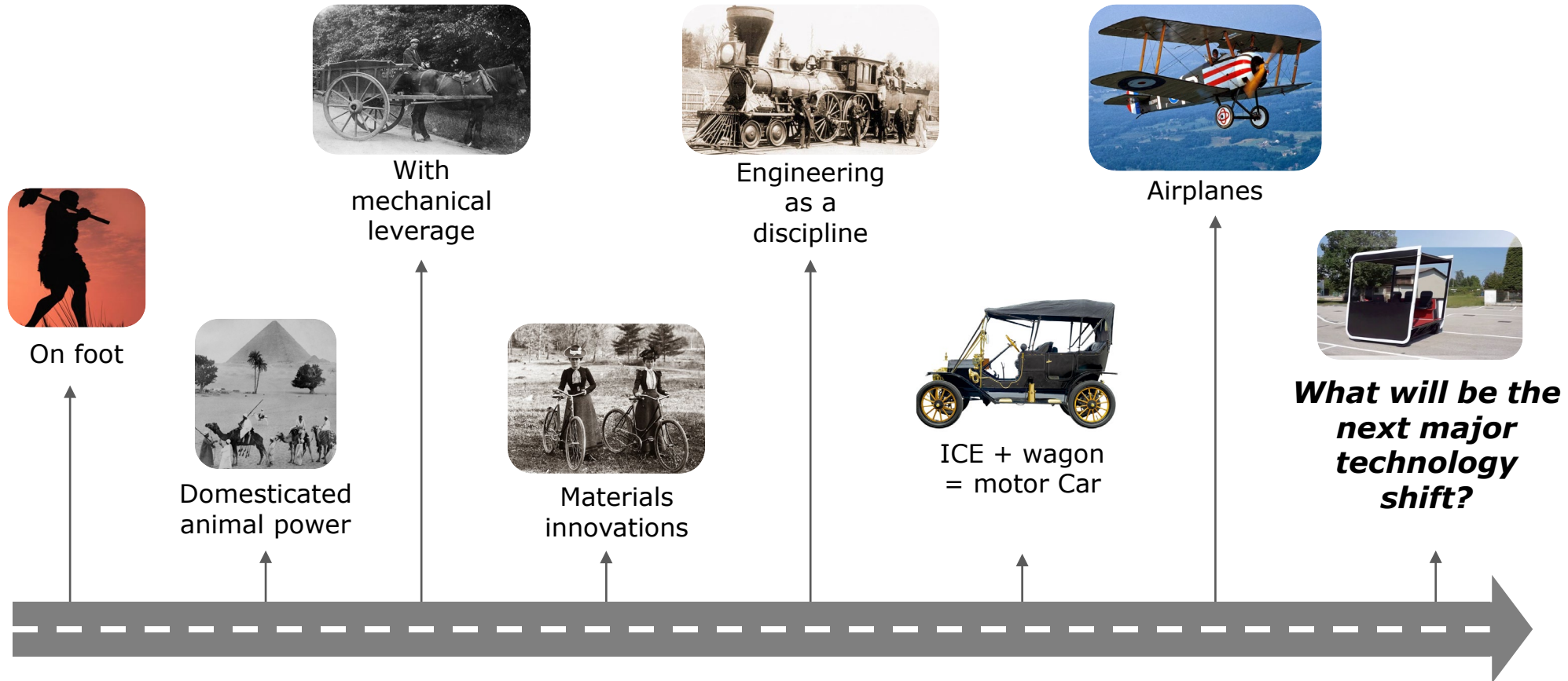
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## Tarrant County Transportation Summit

RASHEQ ZARIF

DELOITTE FUTURE OF MOBILITY

# Let's look at the evolution of human mobility



The pace of change has increased dramatically over the last century

Source: Tony Seba, [tonyseba.com](http://tonyseba.com), 2014

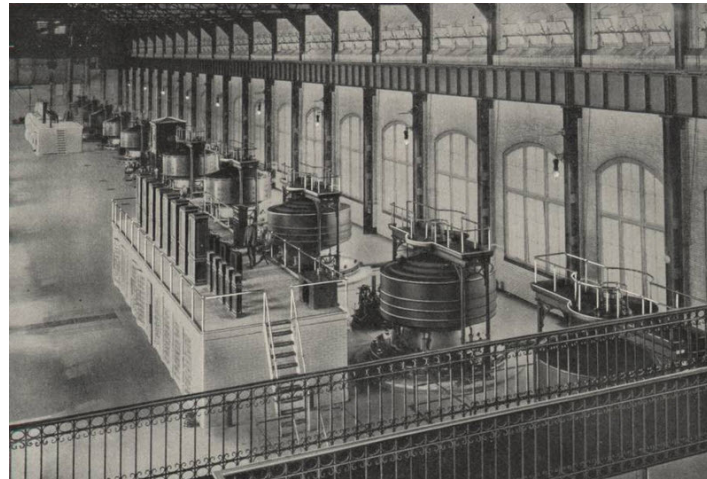


THE FUTURE OF MOBILITY

# Just imagine: what it would have been like to have lived in the days of Ford, Edison and Rockefeller?



*The Automobile*



*Electricity*



*Oil Refinery*

Their inventions led to **huge** (not just incremental) shifts and convergences

Source: Tony Seba, [tonyseba.com](http://tonyseba.com), 2014

# Fifth Avenue in NYC – Can You Name the Years?

?



?



Source: Tony Seba, [tonyseba.com](http://tonyseba.com), 2014

# Global Mobility Revolution – rapidly accelerating velocity of change

Global mobility is learning towards innovation and partnerships amidst the economic and regulation uncertainties

The Dallas Morning News

**Dallas-based ride-hailing company Alto raises \$6 million to expand in Dallas, start driving in two new cities**

MARKETS  
INSIDER

**The auto industry is shrinking as the world reaches 'peak car' — and it's dragging down the entire global economy**

FT FINANCIAL  
TIMES

**Decline of motor industry drives global economic slowdown**

electrek

**Self-driving trucks hauling USPS mail between Phoenix and Dallas**

VB

**Waymo expands autonomous truck testing to Texas and New Mexico**

VW Newsroom

**Volkswagen and Northvolt form joint venture for battery production**

TE

**Toyota leads \$50 million investment in autonomous shuttle startup May Mobility**

TE

**GM, LG Chem to invest \$2.3 billion in EV battery joint venture**

THE  
WHEEL

**Wheels begin to turn on self-driving car legislation**

WYATTechWire

**Charlotte mobility tech startup Passport raises \$65M, plans transportation 'ecosystem'**

SMARTCITIESDIVE

**Shell calls for transit 'revolution,' invests in mobile ticketing platform**

TE

**Lyft deploys 200 long-range EVs for its rideshare rental fleet in Colorado**

The Washington Post

**N.Y. ride-hailing drivers file suit against Uber, allege they are owed millions in undercut wages**

SILICON VALLEY  
BUSINESS JOURNAL

**Boeing, Kitty Hawk reorganize and rebrand Mountain View 'flying car' venture**

7  
SAN DIEGO

**Uber Eats Says Food Delivery by Drone is Coming to San Diego Next Summer**

CNBC

**Watch out, UPS. Morgan Stanley estimates Amazon is already delivering half of its packages**

yahoo/  
finance

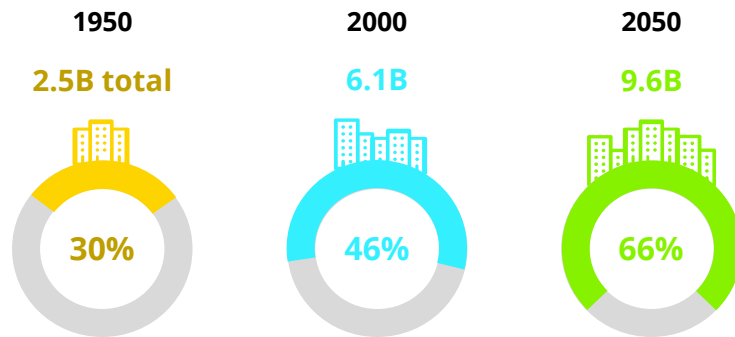
**Lyft Introduces Rental Car Service In California**



## THE FUTURE OF MOBILITY

# Cities around the world are straining to keep pace with rapid urbanization and population growth

Global Population  
Relative Urbanization (%)

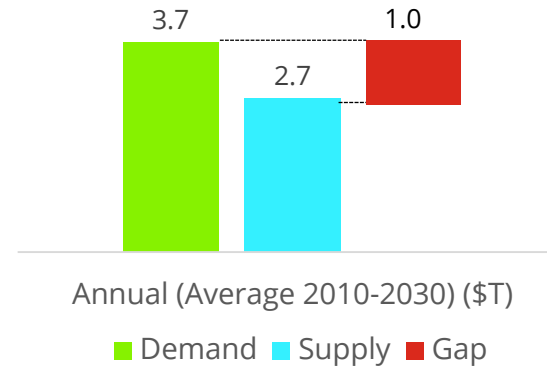


500 cities with populations over 1 million now exist around the world

41 mega-cities with populations over 10 million are expected by 2030

3.4B additional residents will be living in cities by the middle of the century

Shortfalls in Global  
Infrastructure Investments

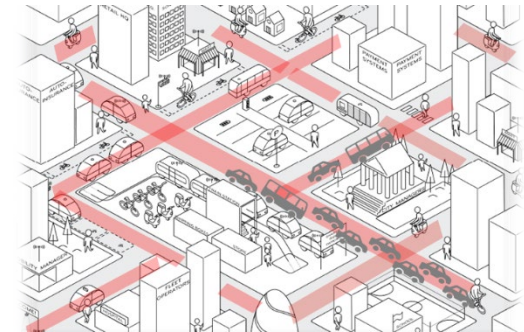


\$1.2T could be lost in GDP\* by 2025 due to transportation infrastructure deficiencies

73% of the metropolitan workforce commute for 90 minutes or more

30% of traffic in urban areas is caused by cars looking for parking

Implications for Future  
Urban Areas in the US



**City infrastructure is incapable of growing** at a rate comparable to urban population growth



**Congestion will increase** as new forms of transportation continue to develop and over-saturate existing infrastructure and capacity



**Economic growth and overall quality of life will decrease** as the vitality and attractiveness of a city is compromised

**Existing transportation systems fall short of meeting current and future demand**

# The Promise of the Future of Mobility

The Future of Mobility offers an extraordinary promise, namely that more people and goods will be able to move faster, safer, cheaper, and cleaner than today



**Vehicles operate autonomously, are highly utilized, and nearly never crash**

**Vehicles are consumed through end-to-end mobility providers and are less likely to be personally-owned assets**



**Taxation and public revenues shift from a fixed model to a more dynamic system**

**Seamless multi-modal transportation becomes the new norm**



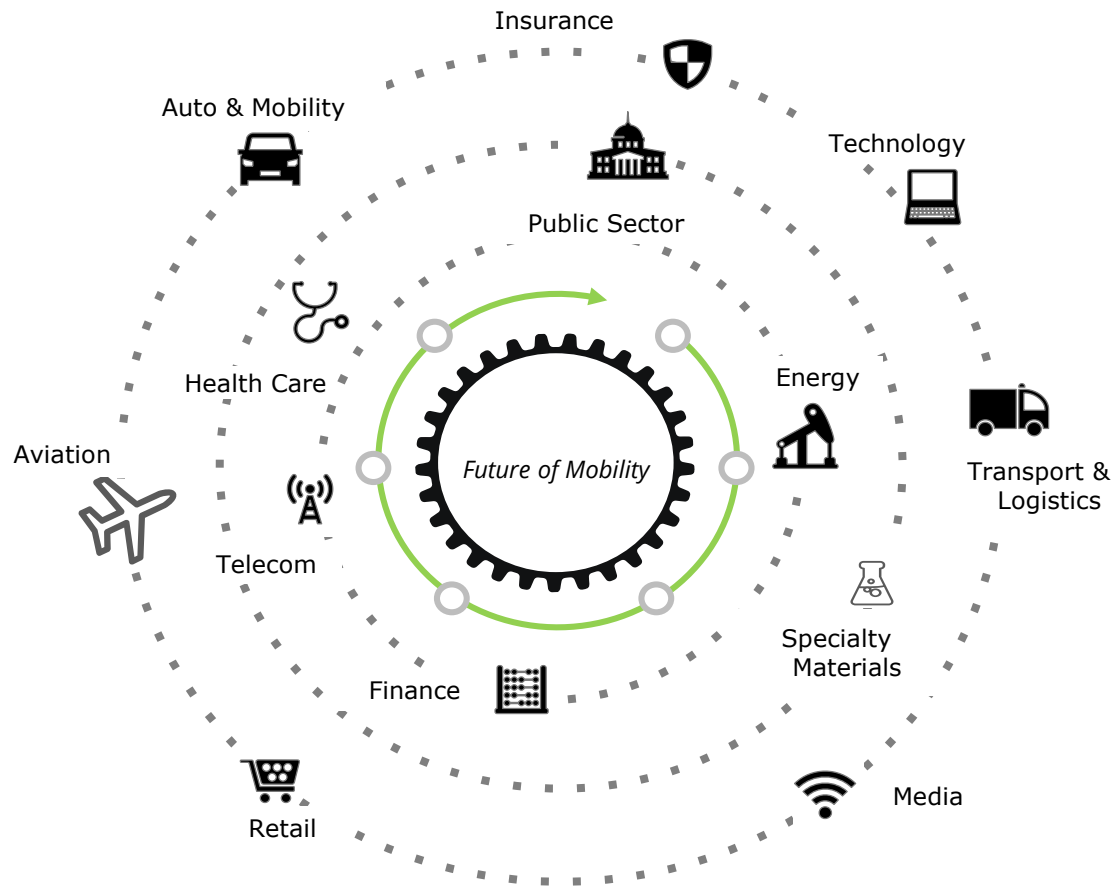
**New, predominantly “driverless”, cargo transportation and delivery systems emerge**

**Consumer data provides the highest sources of value in the mobility system**



# The Future of Mobility in Perspective

The pace of technological innovation is driving change across all parts of the mobility ecosystem, with broad implications to almost every industry

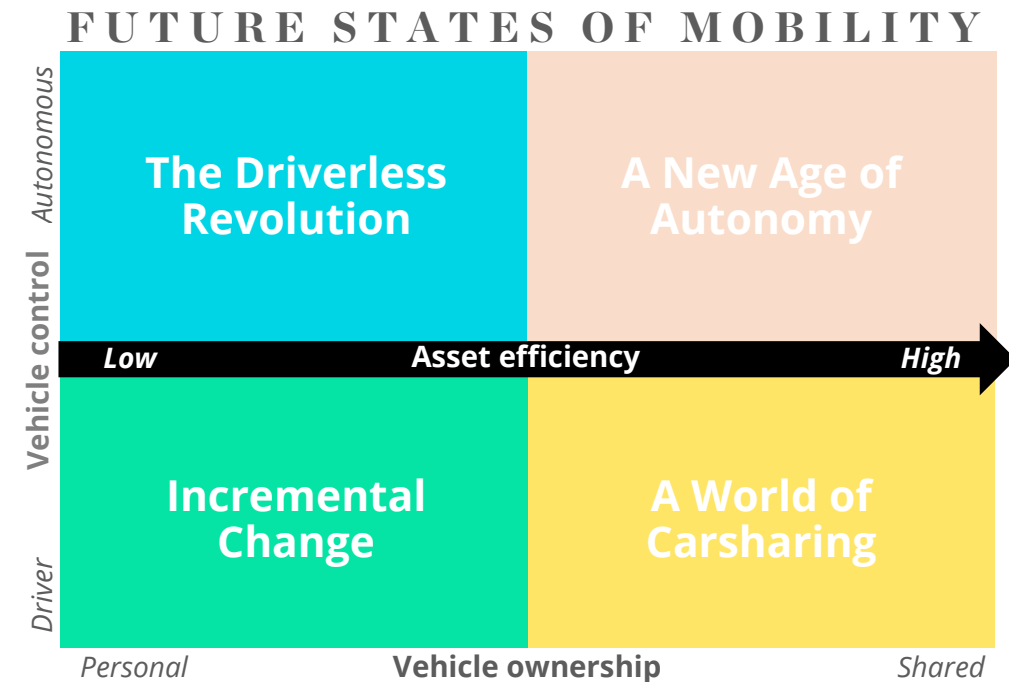
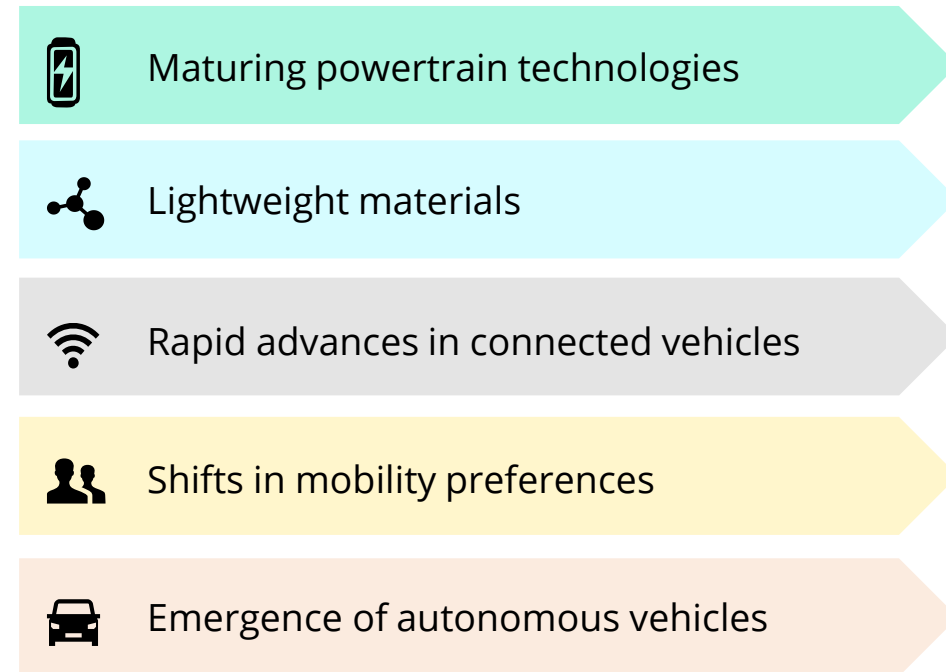




## THE FUTURE OF MOBILITY

# Converging Forces & Four Future States

Given converging social, economic, and technological trends, we believe four future states of mobility are emerging and will exist in parallel



Unprecedented Urbanization  
**Deloitte.**

Trending Green

Safety and Security

Civic Engagement

Disruptive Technology

THE FUTURE OF MOBILITY

# This global transformation is profoundly shifting value across the mobility ecosystem



## **HARDWARE to SOFTWARE**

Software, specifically machine learning, mapping, and AI, will play a crucial role in autonomous and shared transportation, allowing technology companies to capture value traditionally held by automotive OEMs



## **PRODUCTS to SERVICES**

With shared mobility, consumers will be less concerned with vehicle make and model than the firm that delivers a superior service, increasing the value of transportation services over product manufacturers



## **POINT SOLUTIONS to PLATFORMS**

While consumers today are willing to use a number of products for different elements of their mobility needs, overarching platforms will emerge to connect these disparate solutions, creating a unified customer experience and new system-wide efficiencies



## **PROVIDERS to TRUSTED ADVISORS**

End users will increasingly look for tailored, predictive solutions rather than off-the-shelf, generic products; this will give rise to trusted advisors who utilize data around individuals' behavior and context to provide customized recommendations

# New Modes & Mobility Services

In just the last ten years, new mobility modes and business models have been introduced and adopted at unprecedented rates around the globe, changing the way users consume mobility

On-Demand  
Rentals

Ride Hailing  
Revolution

Ubiquitous Bike  
Sharing  
Programs

On-Demand  
Shuttles

Rise of  
Passenger  
EVs and AVs

Logistics  
Automation &  
Electrification

Swift Adoption  
of E-Scooters

Drones, eVTOL &  
Hyperloop



zipcar.



Uber



citi bike.

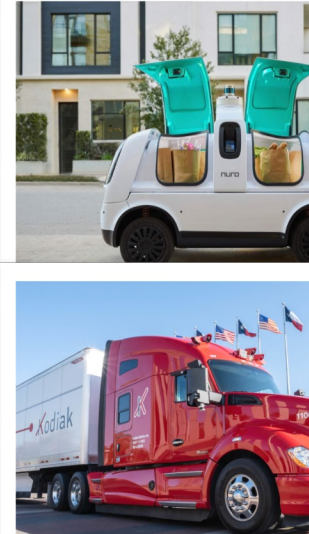


via



WAYMO

TESLA



nuro Kodiak



lime



Wing Google

Micro-mobility (0-5 mi)

Medium Distance (5-15 mi)

Micro & medium (0-15 mi)

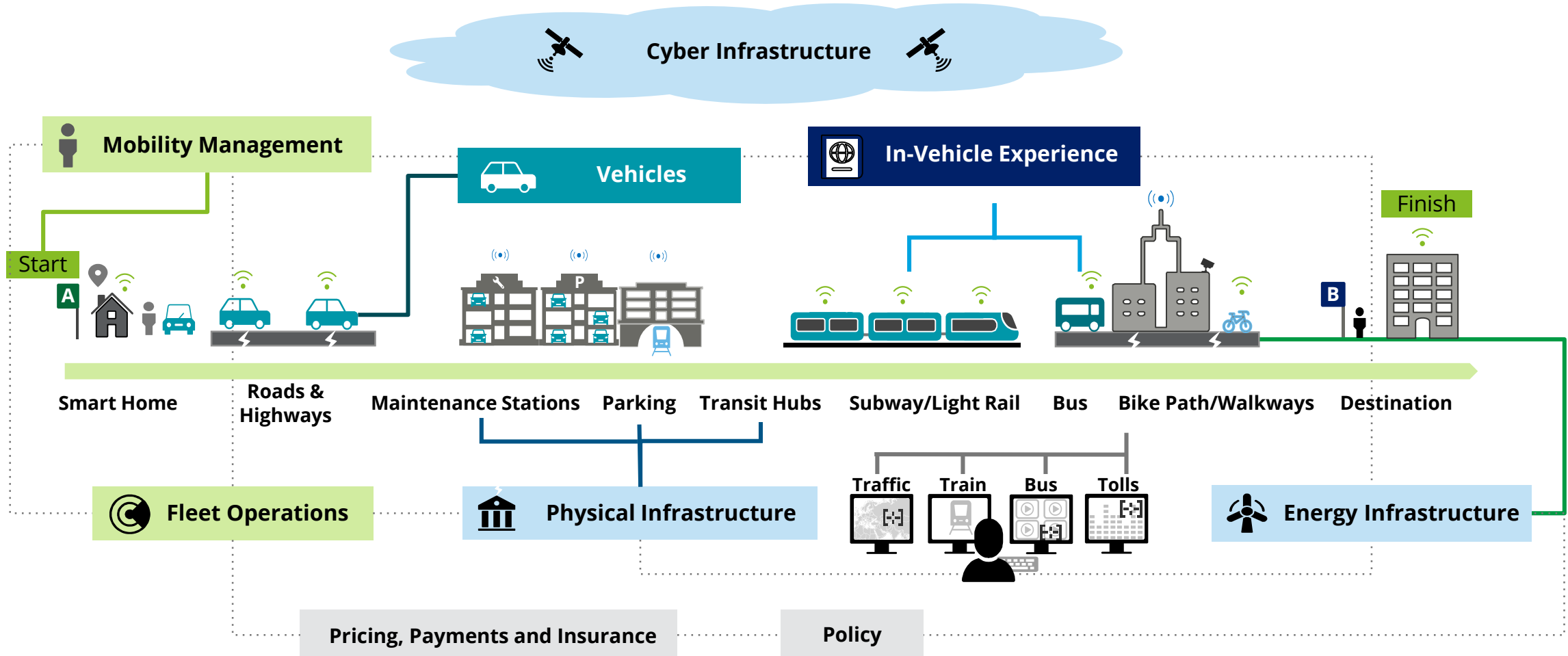
Long Distance (15+ mi)

All distances



# Seamless intermodal mobility is emerging

By engaging public- and private-sector leaders, this new mobility ecosystem has the potential to more optimally meet the rapidly changing needs of urban centers



Source: Deloitte Analysis

# The SIMSystem Project

The SIMSystem project has developed and shared insights to help cities accelerate their progress in advancing seamless intermodal mobility

April 2017

Jan 2018

April 2018

Jan 2019

May 2019

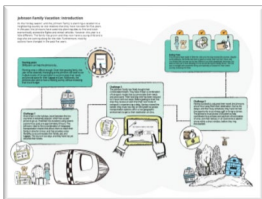
Jan 2020

**2017 – Phase I**  
*Vision Setting and  
SIMSystem  
Manifesto Development*

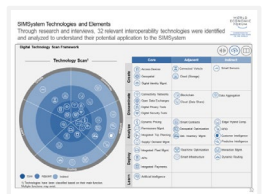
**2018 – Phase II**  
*Began Pilot Collaboration &  
Roadmap Design with  
Detroit, Ann Arbor, and  
Windsor*

**2019 – Phase III**  
*Continuing the “Activation  
Journey”, Supporting the  
Pilot Team & Exploring  
Best Practices*

**Vision and Use Case  
Development**



**Technology Scan and  
Global Networks Analysis**



**Published  
SIMSystem  
Manifesto with  
Guiding Principles**



**Received 13  
applications from  
around the world**



**Selected our  
Pilot Team and  
Started Regional  
Roadmap  
Development**

**Held 6 Workshops and  
Knowledge Sharing  
Sessions**



**Detroit, Ann Arbor,  
and Windsor – Pilot  
Team Focused  
Support**

Collaborate on activating  
a regional SIMSystem

**Global Cities – Sprints  
to Uncover Best  
Practices for  
SIMSystem  
Activation**

Select 10 cities globally  
that are leaders in  
mobility innovation and  
analyze global  
implementations of  
SIMSystem principles



# “Activating a Seamless Integrated Mobility System (SIMSystem): Insights into Leading Global Practices”

This report continued the journey to learn how to activate SIMSystems by supporting the pilot team and exploring best practices globally



## OBJECTIVE

Our research in Phase III has focused on exploring the **strategic tensions and trade-offs** that cities (including our pilot region in Detroit, Ann Arbor, and Windsor) face in activating the SIMS Principles and highlighting **global best practices and recommendations** for cities on the journey to activating seamless intermodal mobility.

## APPROACH

- Work with geographic pilot team on **3 use cases**
- Conduct interviews with **key stakeholders** in 8+ cities
- Profile the **journey of each of the cities** across several strategic tensions

## CITIES

We selected a number of cities that we felt are innovative in their approaches to activating seamless integrated mobility systems:

- Detroit/Ann Arbor/Windsor
- Lisbon
- London
- Los Angeles
- San Diego
- Singapore
- Tel Aviv
- Tokyo





## KEY FINDINGS

**Across all cities, there are different journeys to activating seamless integrated mobility – but there are also a set of common themes**

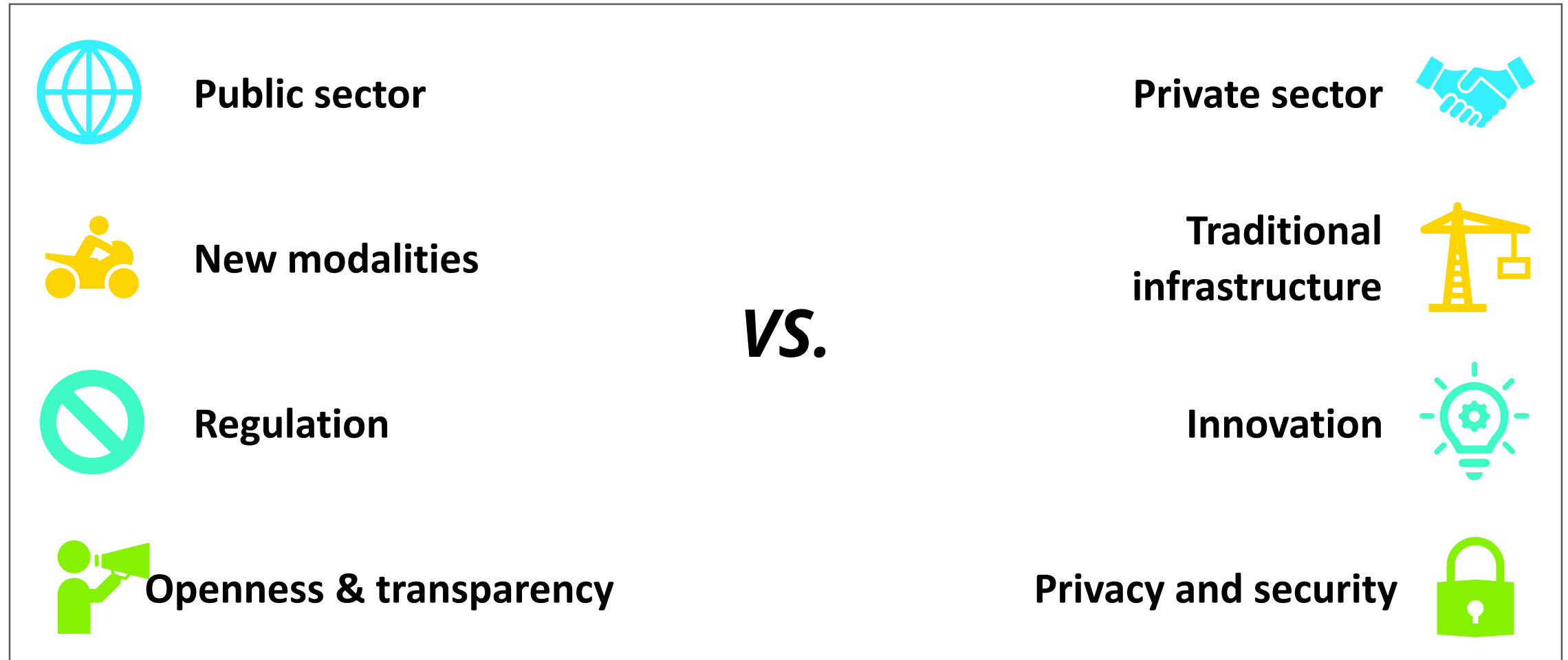
*Confidential – not for distribution*

**Future of  
Mobility**

- **Political will is a determinant of everything.** Cities need leaders who are tireless advocates for adopting a “boundaryless” approach and can convene the various players (public and private)
- **Having a clear vision requires making hard trade-offs.** The trade-offs associated with prioritizing different outcomes make it important to match mobility transformation efforts to specific goals and objectives. Simply copying the playbook of another city is unlikely to work well
- **Governance structures matter.** Consider creating an empowered mobility management function within city government that has the authority and responsibility to drive initiatives forward and create alignment across all modes of transportation.
- **Successful cities have found a source of leverage** to attract partnerships, funding and talent to shape their mobility environment.
- **Pilots are not always the answer because seamless mobility requires ecosystem thinking.** Focus on specific and intended outcomes, not just the process.
- **Having data is necessary, but not sufficient—and reinventing the wheel is unnecessary.** Understanding what data exists, where it is housed and the rules that govern sharing and exchange is critical to success.

# Strategic Tensions

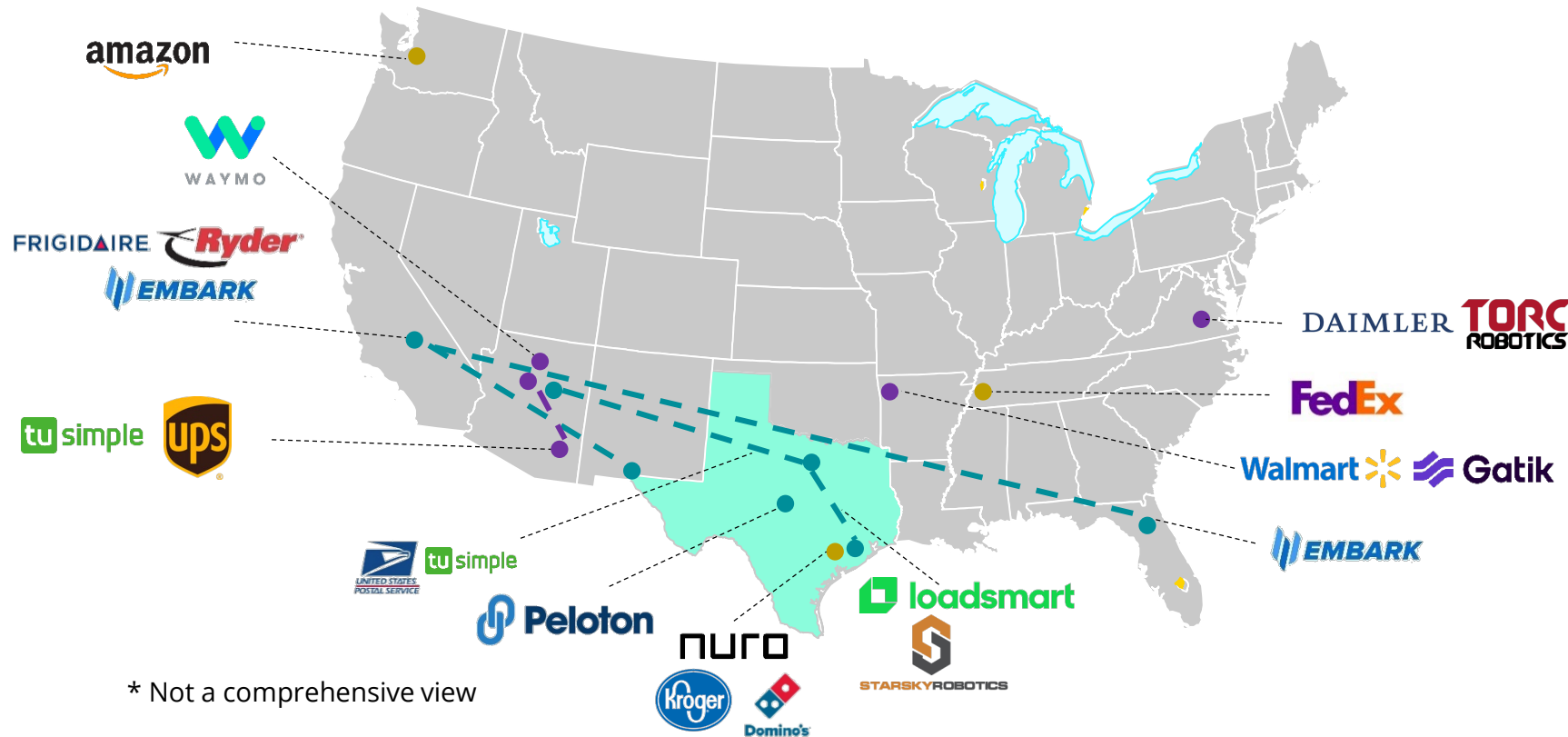
Proper balance and compromise is needed to realize the future of mobility



# What does this mean for Texas?

Considering autonomous vehicles & freight as an example, Texas is already being recognized as a major testing ground

## EXAMPLE: Autonomous Freight Deployments & Testing in the last 3 years\*



## Other Notable Players



## Deployment & Testing Key:

- Long-Haul
- Short-Haul
- Last-mile

\* Not a comprehensive view



# Challenges to Commercialization

## Vision:

Finding **ONE** location representing a variety of real-world situations to test, scale, and commercialize technologies

## Reality:

Testing in multiple environments is costly and impractical, and doesn't allow for business model development



## AIRSPACE

Aerial testing requires:

1. A variety of airspace types
2. Regulatory relationships
3. Population density variations



## AUTONOMOUS VEHICLE

Testing autonomous vehicles:

1. Private streets and public roads and highways
2. Partnerships with potential customers
3. Research facilities and university labs nearby



## POPULATION DENSITY

Rural areas and urban areas are typically mutually exclusive in their locations:

1. Comprehensive UAV and UAS testing
2. Unmanned aerial and ground technology
3. Consumer adoption testing



## PARTNERSHIPS

Interest and input from various industries is required:

1. Regulatory access and participation
2. Access to various industries for use and adoption testing
3. Ultimately, commercialization will require access from creators, regulators, users, and customers

# There is a market need for a mobility innovation hub

*"North Texas is a great region for testing with favorable regulations. Some of our portfolio would be very excited to do trials there."*

**SF-based, VC Fund Manager**

*"There is a real need for an area where we can test business models, not just technology."*

**North TX, Aerial Manufacturer**

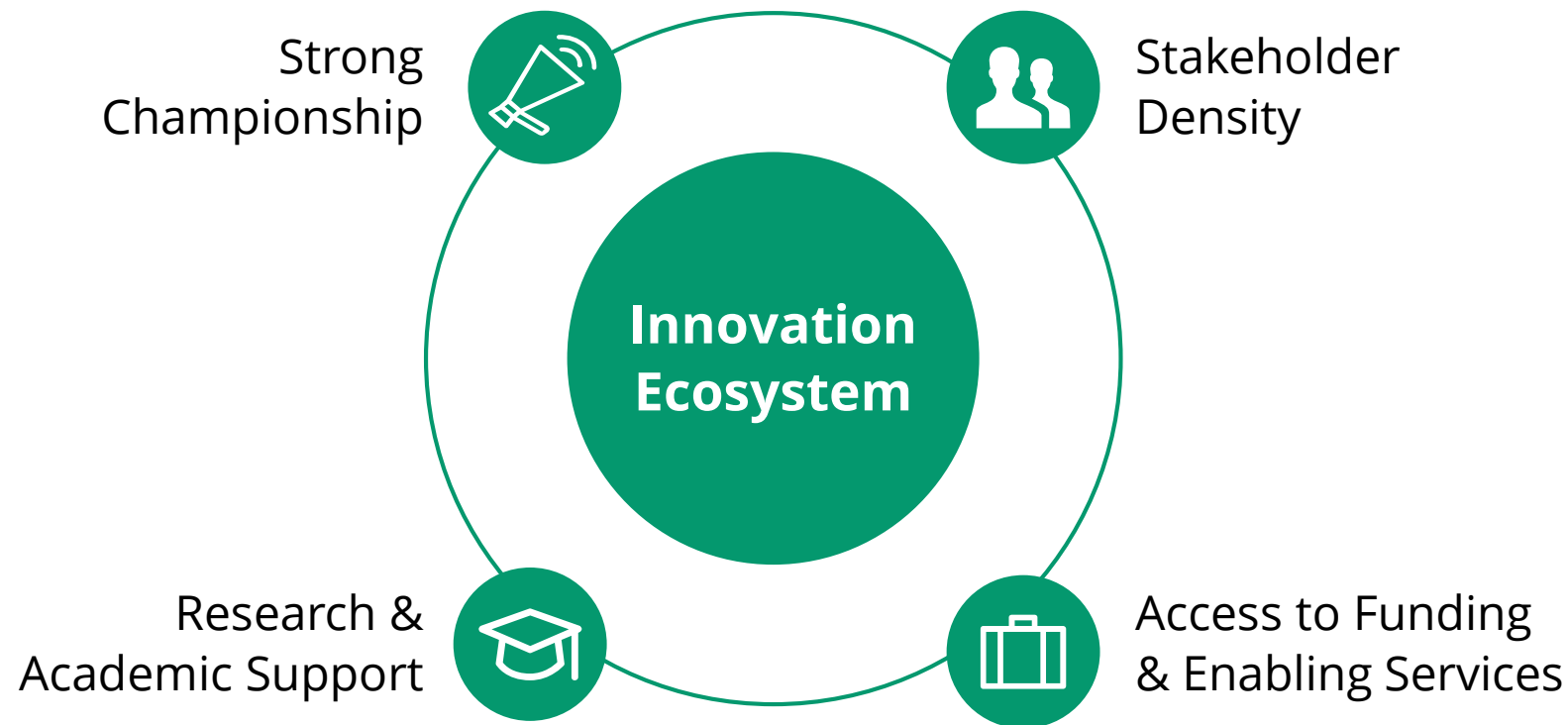
*"It'll be integration [connected systems, devices, information flows] that drives attraction & retention of business and makes us sticky."*

**North TX, Logistics Provider**

*"A sandbox isn't enough, there has to be legitimate buyers and clients. That's a major selling point [of North Texas]."*

**SF-based, Accelerator**

# The Dallas-Fort Worth region has the right ingredients to fill the mobility innovation hub white-space

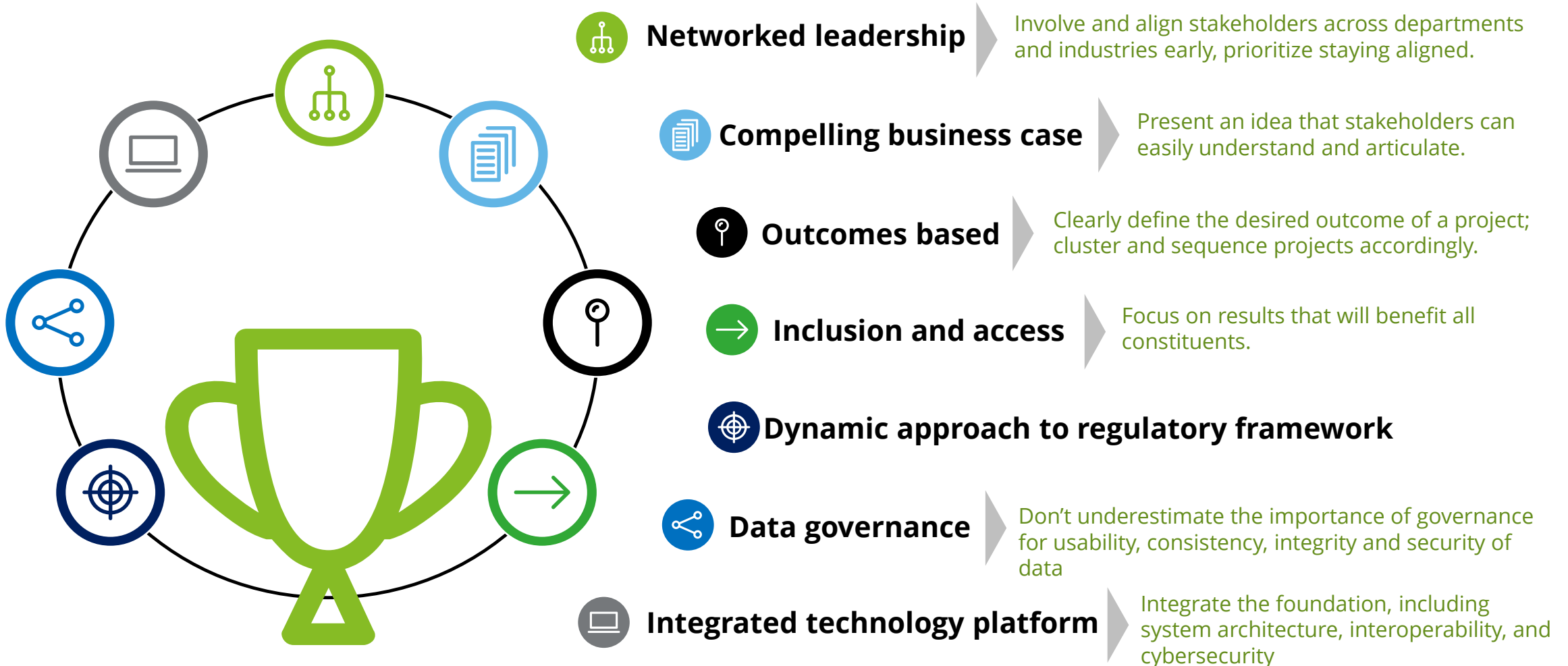




**The Mobility Innovation Zone leverages built-to  
purpose INFRASTRUCTURE, differentiated  
capabilities and SERVICES, and public-private  
ECOSYSTEM ENGAGEMENT to catalyze the  
commercialization of MOBILITY SOLUTIONS on  
the ground and in the air.**

# Essential Success Factors

Alignment with strategic vision, clarity, communication, and continued engagement with stakeholders are essential to the success of mobility innovation



We have a **once-in-a-generation** opportunity to **transform mobility** in urban & suburban environments and transportation hubs







**Thank You!**